

**Healthy Church Initiative**  
***Love Your Neighbor as Yourself***  
**Designing a Connection System**

**Biblical Background—the Great Commandment & the "One Another's" of Scripture**

**Designing a Connection System**

**1. Measurable factors of connecting.**

- ☞ Regular worship attendance
- ☞ Development of 5 to 10 new friends
- ☞ Participation in a small group
- ☞ Identifiable role in the church
- ☞ Consistent giving percentage
- ☞ Referring to the church as "my church"

**2. Areas to look at...**

- ☞ First Impressions (*being guest-friendly*)
- ☞ Greeter System—1<sup>st</sup> line of defense
- ☞ Hospitality System—2<sup>nd</sup> line of defense (*welcome center, hosts*)
- ☞ Intentional Friendliness System—3<sup>rd</sup> line of defense (*worship center zone greeters, leadership greetings*)
- ☞ Guest follow-up (*getting names, delivering gift, phone calls, letters, get-acquainted packet, 2<sup>nd</sup> & 3<sup>rd</sup> week strategy*)
- ☞ Newcomer orientation (*becoming acquainted with our church ministries & our people; digital pictorial directory*)
- ☞ Shepherding system (*leaders overseeing everyone in church so we can catch when people may be on verge of dropping out or needing special care*)
- ☞ Tracking system (*ensuring people don't fall through the cracks*)
- ☞ System for getting new people into small groups